



Standard Bank



2024 PRICING GUIDE Classic Blue Account

Account Opening & Closure	
Internal	Free
External	Free
Information	
First Issue of ATM card	Free
Replacement card issuance	N\$194.00
Mini statement at ATM	N\$5.50
Balance Enquiry at Agent Bank	N\$4.80
My Updates Monthly Subscription	N\$12.50
Deposit book triplicate large	N\$495.00
Stop payments	N\$160.00
SWIFT payments	1.00% Min N\$280.00, Max N\$550.00
Plus Teletransmission fee	N\$160.00
Bank Confirmation Letter	N\$25.00
Penalty Fees	
Unauthorised overdraft	Free
Referral Fee	N\$314.00
Dishonoured payment (per instance)	1.50% of value, Min N\$44.00, Max N\$200.00
More FREE services	
Internet Bank Subscription	Free
Balance enquiries at Standard Bank ATM	Free

CLASSIC ACCOUNT	
Type of Transaction	
Pay as you Transact	
Administration	
Monthly management fee	N\$62.90
Account Opening	Free
Account Closure	Free
Deposits	
Cash deposit at branch counter	Free
Withdrawals	
At branch counter	N\$4.50 per N\$100.00, Minimum Fee of N\$105.00, Max N\$800.00
At Standard Bank ATM	N\$2.60 per N\$100.00, Min N\$13.00, Max N\$105.00
At other bank's ATM (Local)	N\$5.60 per N\$500.00, Max N\$35.00
At other bank's ATM (Internation)	N\$60.00 + 3.20% of value
Declined Transaction Own ATM	Free
Declined Transaction Other bank's ATM	Free
Debit Card Purchases	
Debit card purchase fee (Local)	N\$5.00
Debit card purchase fee (International)	N\$5.00 + 3% of value

Payments:	
Standing Payment Orders	
Establishment fee	N\$30.75
Basic charge	N\$16.50
Electronic Payments	
Inter-account transfers (Online Banking, Cellphone Banking, ATM, Standard Bank Namibia App)	N\$5.50
Electronic account payments (Online Banking, Cellphone Banking, Standard Bank Namibia App)	N\$13.00
Prepaid airtime purchase & MTC contract payment (Online Banking, Cellphone Banking, Standard Bank Namibia App)	N\$2.50
Prepaid electricity purchase (Online Banking, Cellphone Banking, Standard Bank Namibia App)	Free
Pay television subscription (Online Banking, Cellphone Banking, Standard Bank Namibia App)	N\$2.50
Pay rates and taxes (Online Banking, Cellphone Banking, Standard Bank Namibia App)	Free
Debit Order	
Internal	N\$11.50
External	N\$30.75
Penalty Fees	
Dishonour fee	1.50% of value, Min N\$44.00, Max N\$200.00

Statement	
Reprint provisional statement in branch	N\$1.00 per page
ATM mini statement	N\$5.50
Statement (Online Banking, Standard Bank Namibia App), Mini Statement (Cellphone Banking)	Free
Subscription Fees	
Alert e-mail	Free
Alert SMS	Free
My Updates	N\$12.50
Online Banking	Free
Standard Bank Namibia App	Free
Cellphone Banking	Free
Blue Vouchers	
N\$0 - N\$500 = N\$12.50 N\$500 - N\$1,000 = N\$24.00 N\$1,000 - N\$2,000 = N\$30.00 N\$2,000 - N\$4,000 = N\$34.50 N\$4,000 - N\$5,000 = N\$42.00	

Contact us	
General Enquiries	
Call Centre	92860
Toll Free	08000 28000
Lost or Stolen Cards	
Call Centre	081 9286
Lost Cards (24 hours)	(061) 294 2136
Suspected Fraud	
Call Centre	081 9288
Fraud Hotline	061 294 2136

DISCLAIMER

Our product and services, and the terms under which they are offered, may change. We will inform you within a reasonable time of these changes. It is in your interest to read your terms and conditions carefully.

If you have any questions or need more information contact your branch.